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*Gail Ballard*  
Gail Ballard

PAGE 2/7 \* RCVD AT 1/27/2004 2:10:45 PM [Eastern Standard Time] \* SVR:USPTO-EFXRF-2/2 \* DNIS:7468374 \* CSID:512 853 8801 \* DURATION (mm:ss):02:06

Allen B. Childress  
09/603,302

US Patent Application 09/603,308 (5053-27900);

US Patent Application 09/603,144 (5053-28000);

US Patent Application 09/602,687 (5053-28100);

US Patent Application 09/603,662 (5053-27800);

US Patent Application 09/602,691 (5053-35800)\* - Claims Only, Specification

and Figures are similar to US Patent Application 09/603,662 (5053-27800);

US Patent Application 09/603,130 (5053-35900);

US Patent Application 09/603,303 (5053-36000);

US Patent Application 09/603,304 (5053-36100);

US Patent Application 09/603,306 (5053-36200);

US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,289 (5053-57801)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,339 (5053-57802)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,375 (5053-57803)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,338 (5053-57804)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,293 (5053-57805)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

Allen B. Childress  
09/603,302

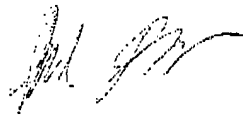
US Patent Application 10/422,632 (5053-63000);

US Patent Application 10/422,450 (5053-63100)\* - Claims Only, Specification

and Figures are similar to US Patent Application 10/422,632 (5053-63000).

Should any fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-35700/EBM.

Respectfully submitted,



Mark R. DeLuca  
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Date: 1/27/04

## PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,302  
Confirmation No. 1770  
Filed: June 23, 2000  
Inventor(s):  
Allen B. Childress

Title: DYNAMIC HELP  
SYSTEM FOR AN  
INSURANCE CLAIMS  
PROCESSING SYSTEM

§ Examiner: Bleck, Carolyn  
§ Art Unit: 3626  
§ Atty. Dkt. No: 5053-35700  
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*B. Gail Bullard*  
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INFORMATION DISCLOSURE STATEMENT

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Alexandria, VA 22313-1450

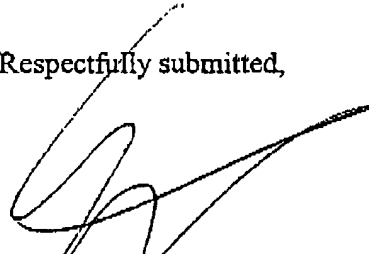
Sir:

It is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents are enclosed for the convenience of the Examiner.

Allen Childress  
09/603,302

Should any fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-35700/EBM.

Respectfully submitted,



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Date: 1-23-04

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)			ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000			SERIAL NO. 09/603,302  GROUP: 3626		
<b>U.S. PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT	
<b>FOREIGN PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO	
<b>OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)</b>								
	G1	Allstate Creates New Customer Care Center Internet Service, April 13, 1999, accessed at <a href="http://www.allstate.com/media/newsheadlines">www.allstate.com/media/newsheadlines</a> .						
	G2	Allstate Announces Online Claim Reporting Capabilities, September 13, 1999, accessed at <a href="http://www.allstate.com/media/newsheadlines">www.allstate.com/media/newsheadlines</a> .						

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DATE CONSIDERED:

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)

Page 1 of 1

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)			ATTY. DKT. NO. 5053-35700 APPLICANT: Allen B. Childress FILING DATE: June 23, 2000		SERIAL NO. 09/603,302 GROUP: 3626		
<b>U.S. PATENT DOCUMENTS</b>							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT
<b>FOREIGN PATENT DOCUMENTS</b>							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
	E1	0 280 773	09/1988	EP			
	E2	0 463 018	01/1992	EP			
	E3	0 926 608	06/1999	EP			
<b>OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
	F1	Howarth, "Outsourcing: Technology on Tap," Business Review Weekly, December 1999, pp. 1-5.					
	F2	"The OTC Revolution"; Juhl, Randy; March 3, 1997; Drug Topics 141 (3).					
	F3	Medisoftware Insurance Claims Software Website. May 10, 2000. [Retrieved on January 10, 2003] Retrieved from Internet URL: < <a href="http://web.archive.org/web/20000510094549/http://www.medisoftware.com/">http://web.archive.org/web/20000510094549/http://www.medisoftware.com/</a> >					
	F4	Microsoft Press Computer Dictionary Second Edition, Microsoft Press, 1994, pp. 26-27, 117, 277, 335, 338, 353, 366-367, and 383					
	F5	<a href="https://www.foremost.com/secure/fm_claims.html">https://www.foremost.com/secure/fm_claims.html</a> 1996					
	F6	Summary of Colossus Functionality as of December 1999					

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